

Delivering Mission Critical Real-Time Information at the Right Time

To respond to rapidly changing global operational and intelligence situations, analysts need to leverage knowledge across the enterprise. Thus, Department of Defense (DoD) analysts need perspective and insight available through dynamic environments that include information, experience, and knowledge—regardless of who has it or where it is stored. Additionally, analysts, who support senior military personnel, need the necessary data to allow top officers to make timely decisions.

The DoD community has a mission critical requirement to have the **right information at the right time**. The solution required is the effective integration of legacy systems with open standard processes. This will effectively enable the aggregation of siloed information and present the information in support of quick reaction and quality decisions by commanders.

MicroLink, Microsoft's DoD and Federal Partner of the Year, is an industry leader in solutions that integrate information from various sources, facilitate expeditious knowledge transfer, and deliver information to the warfighter in one shared platform.

Converting Requirements into Solutions for the DoD

MicroLink staff have the analytical and technical experience to convert the functional requirements provided by analysts into robust and dynamic information discovery solutions. As a result, we provide analysts the information necessary to provide more timely and accurate assessments. Additionally, because our solutions are web-based, information is provided in near real-time—a critical benefit to allow our commanders to make decisions quickly.

MicroLink solutions are based on state-of-the-art capabilities, such as **Search, Self-provisioned team collaboration sites, Instant Messaging, Presence Awareness, Web-conferencing, Reporting, and Wikis**. MicroLink's best-in-class consulting team is able to integrate these services because of our expertise in the following areas:

- **Search:** Turn millions of pieces of data into a valuable resource
- **Collaboration:** Create one common forum for individuals to store, create, and edit information, reports, workflow, management tools, and business application
- **Unified Communication:** Combine e-mail, messaging (IM), voice, audio, video, and web conferencing into a single, secure network
- **Business Intelligence:** Use dashboards and scorecards to manage the performance of a team
- **Service Oriented Architecture:** Use a standard-based approach to integrate information discovery and knowledge visualization into one presentation layer
- **Synchronization:** Speed up the process of task management by synchronizing tasks, events, and calendars

Extend Your Investment

MicroLink has developed a suite of solution accelerators that help our customers extend their IT investment.

Account Provisioner — Easily implement the Active Directory account creation process

Autonomy Integration Suite (AIS) for SharePoint — Web parts developed for faster information discovery

Executive Calendar — Select multiple events lists via an intuitive navigation tree

Fetch Framework — Connect, scan, create indexes, and index content from SharePoint

GOV 2.0 — automated delivery of relevant information, colleague expertise matching, and Social Networking that significantly improves performance and productivity

TaskSync — Synchronize Outlook emails, tasks, or calendar events with Windows SharePoint

MicroLink has built a framework of technologies that supports the Intelligence Community in their decision making processes. Our solutions ensure that real-time information is delivered to the warfighter in a seamless, accurate, timely, and secure method. MicroLink is successful in projects across the DoD — KnIFE, US ARMY AMC, US Army North and CNIC. Our solutions are valuable tools that facilitate the effort to:



- Collect valuable data in any format including text or voice-based, unstructured or structured, regardless of where it is stored
- Analyze and convert the data into meaningful results
- Collaborate and share information across the enterprise in real-time
- Improve the business processes of mission critical areas

Our Successes

ARMY NORTH

Challenge - Intranet information was spread out worldwide with over 1,000 web sites in over 200 countries. Unable to conduct searches across the enterprise. Searching required visiting and navigating numerous sites. Key documents were not being controlled.

How - Strategy to improve collection, preparation, and dissemination of mission critical information, improve storage, retrieval, and management of their expanding knowledge base.

Results – Implemented an operational awareness dashboard that supported 500 users and stood up a SharePoint intranet site for administrative and operational purposes at Army North.

US JFCOM – SJFHQ

Challenge – HARMONIEWeb – Collaboration, Disaster Event Management Portal

How: MOSS 2007, BizTalk, Virtual Earth, LCS, Windows Mobile

Results: Collaboration system used by DoD, Federal, State, Local, NGOs for disaster recovery, planning, and joint exercises

US JFCOM

Challenge– Knowledge and Information Fusion Exchange (KnIFE) – Information Discovery Knowledge Collaboration Tool

How: MOSS 2007, Windows Server 2003, C#, JavaScript, XML/CAML, SQL Server 2005

Results: Utilizing MOSS 2007, KnIFE has been able to provide a mechanism for their analysts to collect and publish thousands of documents published by the various organizations in the DOD, the Coalition and various international companies in one organized web accessible and searchable location.

About MicroLink

Founded in 1998, MicroLink provides Business Intelligence, Business Process Automation, Collaboration, eDiscovery, and Information Discovery solutions. MicroLink has a history of providing reliable, high quality, customer-driven solutions that focus on improving productivity, collaboration, and teamwork throughout our customers' enterprise. MicroLink's expertise is the ability to integrate its partner's technologies and the company's solution accelerators to develop repeatable business solutions in the following areas:

- Emergency and Critical Event Management
- eDecision Making
- Information Discovery
- Compliance and e-Discovery
- Business Process Measurement and Management

With a reputation for consistent, superior performance, and outstanding work in federal agencies and commercial organizations, we have earned the respect of our clients, partners, and employees.